

### **YOU ARE READY FOR TEMPLATE WHEN:**

- 1- New cabinets are fully and permanently installed. This includes panels, pedestals, and brackets. Onyx Marble and Granite do not measure to where you think the cabinets are going to end or start. These measurements are very precise, and in most cases the template is made to assure the fit which consists of overhangs, center lines of sinks and cook tops, and walls. If the template professional shows up and the project is not ready, we will have to reschedule the appointment and a \$150 trip fee will be added to your final invoice.
- 2- Customer must be on-site at the time of the template to answer any questions and make necessary decisions. Sinks, cook tops, stove, refrigerator must be on-site at the time of the template as well. These decisions are final and there cannot be any changes after the template. Faucets must be on-site at the time of installation. Holes are drilled at that time.
- 3- It is standard for Onyx Marble and Granite to overhang the rim of the sink for water reasons, and we strongly recommend doing it to avoid future problems. Some sinks come with accessories that require altering this procedure and need to be presented and addressed to the template professional at that time.
- 4- **APRON FRONT SINKS** must be permanently fixed in place in the cabinet before the date of the template.
- 5- **NO CHANGES OR ALTERATIONS TO THE CABINETS OR APPLIANCES AFTER TEMPLATE.**

### **REMOVAL AND DISPOSAL OF EXISTING COUNTERTOPS**

Onyx Marble and Granite provide this service at a reasonable cost. This is performed at the time of installation. Please be sure to clear off your countertop and have all plumbing disconnected before the installation crew arrives.

### **SEAMS**

Our professional will blend a 3 part epoxy with coloring to match with the coloring of the stone to the best of our ability. Note: seams will be noticeable and can be felt by hand. Seam locations are discussed and determined at the time of the template and there are times that seam locations will change due to the following factors:

- 1- The dimensions of the slab may be inhibiting.
- 2- Graining and vein direction on certain stones.
- 3- Accessibility in delivering and installing the finished product without compromising the safety of the customer's property and the safety of our employees. Safety is taken in serious consideration and will not be negotiated.

### ***PLUMBING AND ELECTRICAL***

Onyx Marble and Granite is not responsible for any plumbing and electrical work. This consists of plumbing under the sink, dishwashers, refrigerators, cook tops and electrical outlets. Cook tops and plumbing under the sink must be disconnected the day before the installation and reconnected the day after installation.

### ***SEALING***

Onyx Marble and Granite will apply the initial sealing on natural stone countertops when installed. Reapplying the sealer is a process that could be performed by the homeowner or by us. We recommend reapplying the sealant between 6 months and 1 year after the installation, depending on the countertop care and maintenance.