

TERMNS AND CONDITIONS ON REMOVAL AND DISPOSAL OF EXISTING COUNTERTOPS

Customer terms and conditions removal fees: Onyx Marble and Granite reserves the right to adjust price at the time of removal.

Price adjustments/variables: Tile countertops, counters that lip over existing cabinets, tile or full laminate backsplashes that are on top or behind counters can increase the cost of removal. Please refer to Incidental Damages for important information.

Disposal: Disposal fees may also be available, and prices vary depending on size and material type.

Cabinet structure: Cabinetry installed on top of existing counters (i.e. appliance garage), existing moldings that may need to be removed or replaced, or any major reconstruction or leveling of the cabinets -this will need to be done by a carpenter or cabinet technician. Onyx Marble and Granite does not offer this service. Recommendations can be made at time of template. Existing countertops <u>must</u> be clean before removal.

Electrical & plumbing: Existing sinks and faucets, cooktops, slide-in/drop-in stoves <u>must</u> be disconnected and removed prior to countertop removal. Onyx Marble and Granite <u>does not perform</u> any plumbing or electrical work.

Site preparation before new countertop installation/removal: Clean our sink and cooktop cabinets, disconnect all plumbing. In the event of a range, cooktop or refrigerator, these appliances need to be disconnected and removed before removal/installation of the new countertops. The customer is responsible to perform the work prior to the arrival of Onyx Marble and Granite or hire a trade professional to provide this service.

Incidental damages: In case of tile backsplashes or other materials, Onyx Marble and Granite <u>is not responsible</u> for damages during removal of existing countertops. Care will be taken during the countertop removal; however, scrapes, punctures or digs are possible. These items are considered incidental damages and are customer's responsibility to repair. Final wall preparation (painting, wallpaper, etc.) <u>should not be</u> completed prior to removal/installation of new countertops.

Installation: The homeowner or (designated decision-maker over the age of 18) <u>must</u> be presented during the entire installation process. Installation of countertops is a construction process and residual dust should be expected. The customer may want to cover areas to contain the dust to the construction area. The job site will be left in broom condition.

I HAVE READ AND ACCEPT THESE TERMS: _____